

Information About Our nbn® Residential Fixed Line Plans

This Key Facts Sheet helps you compare our nbn® plans and choose the speed that suits how your household uses the internet. Typical evening speeds are measured between 7pm and 11pm, the busiest time on the network.

Plan	NBN 25/10	NBN 50/20	NBN 100/20	Fast 500/50	Ultrafast 1000/100	Hyperfast 2000/200
Speed tier (down/up)	25/10 Mbps	50/20 Mbps	100/20 Mbps	500/50 Mbps	1000/100 Mbps	2000/200 Mbps
Typical evening speed	24/9 Mbps	48/17 Mbps	97/17 Mbps	500/43 Mbps	878/88 Mbps	1755/174 Mbps
Ideal for concurrent users	1-2 people	2-3 people	5-6 people	9+ people	15+ people	30+ people
Monthly charge	\$83.00	\$95.00	\$99.00	\$99.00	\$129.00	\$189.00

What Can I Do on Each Plan?

Activity	25/10	50/20	100/20	Fast 500/50	Ultrafast 1000/100	Hyperfast 2000/200
Voice calls and email	✓	✓	✓	✓	✓	✓
Web browsing and standard files	✓	✓	✓	✓	✓	✓
HD video streaming	✓	✓	✓	✓	✓	✓
Video conferencing	–	✓	✓	✓	✓	✓
4K streaming on multiple screens	–	–	✓	✓	✓	✓
Large downloads	–	✓	✓	✓	✓	✓
Large uploads and cloud backup	–	–	–	✓	✓	✓
Smart home with many devices	–	–	✓	✓	✓	✓

Which Technologies Support Which Plans?

Plan	Available On
NBN 25/10	All fixed-line technologies
NBN 50/20	All fixed-line technologies
NBN 100/20	FTTN, FTTB and FTTC
Fast 500/50	FTTP and HFC
Ultrafast 1000/100	FTTP and HFC
Hyperfast 2000/200	FTTP

FTTN, FTTB and FTTC connections top out at 100 Mbps download; the speed a copper line can actually attain varies by premises and is confirmed after connection. You can downgrade to a lower tier without penalty if your line cannot support the speed you chose. Plans above 100/40 need FTTP or (for some tiers) HFC. A service qualification on your address confirms which plans we can deliver. All plans include unlimited data with no lock-in contract.